Do you know hospital QI systems and have a passion for equity? Are you interested in developing a new standard for maternity and infant care rooted in the lived experience of Black and brown women and birthing people?

Narrative Nation, Inc, a Black woman-owned and led New York City based non-profit focused on addressing racial disparities in maternal and infant health with innovative media and technology, is looking for a graduate level health policy or health management student or graduate interested in a part-time growth opportunity to advance equity in patient safety, quality improvement, and hospital systems using qualitative data from a community-centered digital platform.

Irth, as in birth but without the B for bias, is a grant-funded project of Narrative Nation Inc, built to address racism and bias in maternity and infant care. The "Yelp-like" app, now available in all app stores, allows Black and brown women and birthing people to find and leave reviews of Ob/GYNs, birthing hospitals, and pediatricians. On the back end, Irth turns qualitative experiences into quantitative data to, among other things, better inform hospital QI and patient safety practices, anti-bias efforts, and to learn how to embed community-centered data into hospital performance improvement endeavors.

We need a smart, driven person to help solidify the structure of and lead our hospital pilot work. We're looking for someone to help us co-create a new model for centering the lived experience of care into QI and other performance metrics. Our goal is to facilitate the accessibility, understanding, and active use of Irth data to improve the quality of care for Black women and birthing people of color. This is an opportunity to innovate and learn how community voices and qualitative experiences can be embedded into various metrics for hospital systems.

Responsibilities:

- Work with the founder to identify hospitals for potential pilots and manage outreach and engagement to hospitals. Assist and/or lead presentations to hospitals.

- Manage hospital pilot process including developing hospital working groups, setting milestones, and devising recommendations based on Irth reviews.

- Build out a structure to operationalize the Irth hospital pilot process.

- Work with our data analysts to determine how our qualitative analysis of patient experiences can translate into helpful QI and patient safety information, learnings and recommendations for interventions.

- Identify voids in current hospital systems and define potential future uses of Irth's platform and data.

- Develop mechanisms for tracking, monitoring, and reporting using Irth data and define new data needed to help ensure health system accountability in equitable care.

- Evangelize the concept of using community-centered approaches in QI and patient safety as critical to achieving the "best care."

- Develop an upstream strategy for incorporating Irth metrics and hospital pilot results into city, state and federal regulatory systems.

- Serve as a resource to the Irth team on hospital QI policies & procedures and the regulatory environment.

Requirements:
- Advanced coursework in patient safety/quality improvement

- Knowledge of hospital performance improvement methodology

- Experience with performance improvement techniques, particularly data collection and using qualitative models.

- Experience with maternal and child health landscape, including perinatal quality collaboratives, preferred but not required.

Compensation: This is a six-month grant funded, part-time role, with possibility for extension pending renewal of grants. Pay is $45-60 per hour (depending on experience) for 15-20 hours per week. Immediate start.

To apply, please email resume and introductory email to KSealsAllers@gmail.com with Hospital Partnership Coordinator in the subject line.

About Irth and Narrative Nation, Inc.

Irth's mission is to end bias and racism in maternity and infant care by creating a front-end platform to leverage consumer forces to bring transparency and accountability to the medical system and a back-end mechanism to turn qualitative experiences into quantitative data to work directly with hospitals to use the patient-reported insights of Irth into QI, patient safety, and other performance metrics. Learn more about the Irth app at www.IrthApp.com. Learn more about Narrative Nation at www.WeWriteUs.org